



Computerized Maintenance Management System Software Replacement

Current Status: Implementation

Project Description

In 2019 an operations and maintenance technology evaluation found the current work order and preventive maintenance system called Maintenance Connection, used by the Water-Distribution Section as well as several Public Works sections, is not sufficiently supporting the City's needs. This system will be replaced with one that is more intuitive, GIS-based, and aligned with work processes and that enhances coordination between various City divisions.

Project Benefit

This project will provide the City of Santa Cruz with an effective Asset Management System (AMS) tool that captures critical asset information. Some key success matrix include all key data migrated to Cityworks, GIS fully integrated, mobile data for managing work and maintenance data used for planning and strategic decision-making.

Operating Budget Impact

Ongoing operating costs include an annual software maintenance fee that will be shared between the Public Works and Water departments.

**Project Contact
Email**

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**Escalated
Estimate**

Construction	NA
Other Costs*	\$489,976
Total Project	\$489,976

* Other costs may include design, engineering services during construction, construction management, construction contingency, environmental, permitting, legal, land transaction, city administration, and program management costs.

**Current Schedule
Start-Finish Dates**

Planning	Design	Implementation	Completion
2019-2021	2022	2022-2023	2023

Revised: 6/30/2023