

## **Notice of Fee Increase for Technology Surcharge**

## Here's what to know

The City of Santa Cruz has updated its technology surcharge fees to better improve city services to the public. That means that there are new fee guidelines to learn and follow.

The City of Santa Cruz charges fees for a wide variety of planning and building permits and other cost recovery. The Technology Surcharge is designed so as not to exceed the estimated cost to provide the service for which the Technology Surcharge is levied. On 6/13/2023, passed a resolution raising Technology Surcharge fee of 6% to cover various permits and licenses processed by different departments, such as Planning and Community Development, Water, Finance, Public Works, Fire, and Parks and Recreation, as well as the Code Enforcement and Residential Rental Inspection Programs. As of now, the fee applies to the following licensing and permitting programs:

- Planning and Community Development: Code Compliance Cost Recovery and Residential Rental Inspection Program;
- Finance Department: Business Licenses;
- Public Works Department: Concrete permits, tree damage inspection, street opening permits, sewer repair permits, permanent and temporary encroachment permits, temporary no parking permits, and subdivision review;
- **Water Department**: Conservation services, plan review fees, inspection services, and meter installation;
- **Fire Department**: Fire prevention permits, including fire alarm, fire combo, fire sprinklers residential, fire sprinkler, fire service underground, fire service underground commercial, fire sprinkler tenant improvement; and
- Parks and Recreation Department: Tree Removal Permits.

The City's Technology Fee Surcharge will assist in capturing costs associated with the implementation, enhancement, management, and maintenance of the City's software platform and technology. Additionally, the fee will be used to support the Department's staff in maintaining and enhancing the City's eServices platforms, ensuring better service for the public and fostering improvements in services across departments.

## **Questions or Concerns? Contact us!**

Please contact Principal Management Analyst, Viviane Pearson, at (831) 420-5245 or email vpearson@santacruzca.gov for more information.