INCIDENTAL ENTERTAINMENT PERMIT NO. 24-35 CITY OF SANTA CRUZ, CALIFORNIA 2024

ISSUED IN ACCORDANCE WITH CHAPTER 5.44 OF THE SANTA CRUZ MUNICIPAL CODE. ANY VIOLATION IS A MISDEMEANOR AND PUNISHABLE PER CHAPTER 1.08 OF THIS CODE.

BUSINESS NAME, PERMIT HOLDER AND LIQUOR LICENSE INFORMATION
BUSINESS NAME: Pono Hawaiian Grill
BUSINESS ADDRESS: 120 Union Street, Santa Cruz, CA
PERMIT HOLDER/BUSINESS OWNER:Timothy Hunt
LIQUOR LICENSE: No X Beer and Wine 47-621844 License No. and Type X YES X Hard Liquor License No. and Type
PERMITTED ENTERTAINMENT
TYPEDancingX_Acoustical MusicAmplified Music
Theater PlaySingingOther (Specify) DAYS &
HOURS: Monday 10am-10pm Tuesday 10am-10pm Wednesday 10am-10pm Thursday 10am-10pm Friday 10am-10pm Saturday 10am-10pm Sunday 10am-10pm
ADDITIONAL CONDITIONS DURING ENTERTAINMENT HOURS
OCCUPANCY (MAXIMUM): <u>126 Inside/80 Exterior Patio</u> Persons
SECURITY PERSONNEL (MINIMUM):Licensed, Uniformed Security Officers
PERMIT CONDITIONS: Sales, service and consumption of alcoholic beverages shall be permitted in the patio area only between the nours of 10:00 a.m. and 9:00 p.m. Sunday through Saturday. Patio limited to 10:00 a.m. to 10:00 p.m. for other uses.
For a detailed description of the entertainment operation approved and the permit conditions, refer to attachment A, Conditions 1 through 32.
Note: This permit is not transferable. Any change in the entertainment operations as described and permitted in this permit and attached conditions requires submittal of a new application by the permit holder to the Chief of Police <u>prior</u> to any such change. A new permit will be ssued upon approval. This permit and attached conditions are to be posted in a conspicuous place on the premises, and presented to any City of santa Cruz official upon request.
AUTHORITY PERMIT ISSUED BY Jones #106
TITLE POLICE LIEUTENANT DATE 3-25-2024
PERMIT EXPIRATION DATE: 01-01-2025



PONO HAWAIIAN GRILL 120 UNION STREET Santa Cruz, CA

POLICE DEPARTMENT INCIDENTAL ENTERTAINMENT PERMIT CONDITIONS

Entertainment Operation

- 1. This Entertainment Permit is non-transferable between business owners and/or sites. A new Entertainment Permit must be applied for if there are any changes in the business owner, entertainment operation or the site.
- 2. The entertainment operation at **120 Union Street** is as follows:
 - A. Business Owner: **Timothy Hunt.**
 - B. Type of Entertainment: <u>Incidental Entertainment Only</u>. No live entertainment is <u>permitted outside the building</u>. The stage cannot be greater than 80 square feet per the Planning Department.
 - C. Bar/Alcohol Service: <u>Sunday-Wednesday</u>, 10:00am -9:00pm., Thursday-Saturday, 10:00am-9:00pm.
 - D. Restaurant/Food Service: <u>Sunday-Wednesday</u>, <u>10:00am-10:00pm.</u>, <u>Thursday-Saturday</u>, <u>10:00am-10:00pm</u>.
 - E. Entertainment Hours: Monday-Sunday, 10:00am -10:00pm.
 - F. Maximum Occupancy during entertainment operation: (determined by Fire Department after inspection) 126 inside/80 exterior patio .
 - G. Sales, service and consumption of alcoholic beverages shall be permitted in the patio area only between the hours of 10:00 a.m. and 9:00 p.m. Sunday through Saturday. Patio limited to 10:00 a.m. to 10:00 p.m. for other uses.
- 3. Incidental Live Entertainment is live entertainment with instrumental and vocal music with small personal amplifiers provided for the listening pleasure of patrons, and which does not include karaoke or a disc jockey format or dancing and has an indoor stage/performance area not exceeding eighty square feet. Amplified music and voices shall be allowed to occur from the hours of Monday-Sunday, 10:00am -10:00pm.

Occupancy Level

- Maximum occupancy of the entertainment operation, as determined by the City Fire Department, and shall be posted in accordance with section 1002.3 of the Uniform Building Code.
- During all business hours, the occupancy level shall not exceed the maximum determined by the Fire Department. At all times, management and staff shall keep a record of the current occupancy level. This occupancy level will be given to any Peace Officer, Fire Inspector, or City Code Enforcement Officer upon demand.

Security

6. During all hours of live, amplified music and entertainment, which includes music, there is required a minimum of two (2) in-house, security staff (doormen/bouncers). Additional security staff will be based on the following occupancy level:

1-100 people = Two (2) in-house, security staff;

101-200 people = Two (2) in-house, security staff; and,
One (1) State licensed, uniformed security officer;

201-400 people = Two (2) in house security staff; and,
Two (2) State licensed, uniformed security officers;

401-723 people = Three (3) in-house security staff; and,

Three (3) State licensed, uniformed security officers.

The business owner(s) are responsible for having the required number and type of security personnel at the site during all hours of live, amplified music and entertainment, which includes music.

- 7. The business owner(s) shall submit a copy of its contract with a licensed security company and its written standing orders for its security personnel on a yearly basis as part of the entertainment permit.
- 8. The State licensed and uniformed security officers (herein referred to as Officers) shall at all times carry the necessary state permits authorizing them to carry their safety equipment (i.e., mace, baton, etc).

- 9. The City of Santa Cruz Police Department maintains the authority to require the business owner(s) to contract with a different security company if the current security Officers are found to be ineffective. In addition, the Police Department may require the business owner(s) to increase the number of security personnel, including Officers, at the premises and/or pay the cost of City Police services because of safety needs and/or public nuisance occurrences.
- All security staff (other than the uniformed Officers), while on duty, will wear identifiable name tags and/or clothing displaying the business name, their name and their status as security.
 - Identifiable clothing may include, though is not limited to: shirts, jackets and vests. Business owner(s) shall provide a sample of the name tags and/or clothing for Department review.
- 11. All bouncers/doormen and other security staff, while on duty and/or in uniform, will not drink alcoholic beverages.
- 12. Business owner(s) and security staff are responsible for inspecting, on a regular basis during entertainment hours, the exterior of the premises, including the adjacent public parking areas to minimize and eliminate any undesirable activity, including though not limited to: loud and/or intoxicated patrons, criminal activity and/or loitering.
- 13. At closing time, and for the thirty (30) minutes thereafter, the Officers and other security staff are responsible for dispersing the customers from the sidewalk, street area and alley areas adjacent to the premises.
- 14. Owner(s) and staff are responsible for managing crowds and/or lines of people waiting to enter business or purchase tickets. They shall insure sidewalks are accessible and passable at all times.

Security Lighting/Cameras

- 15. The perimeter, exits and entrances of the premises, and any adjacent walkways shall be equipped and maintained with lighting to illuminate and make easily discernible the appearance and conduct of all persons on or about these areas. All lighting shall be directed, positioned and shielded in such a manner so as not to unreasonably illuminate the window area of nearby residences.
- 16. In order to make the site more easily identifiable for Fire and Police emergency

response, install and maintain a lamp to illuminate the address of the site. All lighting shall be directed, positioned and shielded in such a manner so as not to unreasonably illuminate the window area of nearby residences.

17. Surveillance camera(s) are recommended for all exterior areas of the business to curb loitering and discourage criminal behavior. In addition, interior surveillance cameras should be able to do the following: 1) Fully functional system that actually works and is maintained, Images recorded on media, 2) accessibility to recording media for retrieval and review during times the business is open, 3) image quality that would allow a person to be identified in daylight and low light situations, 4) adequate coverage of the storefront and rear exterior areas, and 5) periodic audits by store management to monitor for problematic activity, and system functionality

Alcohol Beverage Control

- 18. Violations of ABC rules will result in Entertainment Permit revocation.
- 19. The owner(s) shall provide the police department with evidence of the adoption and implementation of responsible beverage service (RBS) policies and practices, including but not limited to employee participation in a RBS training program acceptable to the Santa Cruz County Alcohol and Drug Program. The owner shall contact Bill Manov, County Alcohol and Drug Program Administrator at: 454-4050 for a referral to an acceptable program. All current employees including the owner, ABC Licensee, managers, servers, and security staff shall attend RBS training within 30 days after the permit is issued. Copies of their training certification shall be provided to the police department. New employees shall attend RBS training within 30 days of their hire date. Copies of their training certification shall be provided to the police department.

Food Service

- 20. The owner(s) agree to keep its restaurant open and available all hours that establishment is open on days of operation that the business is open. Proof of this includes a menu indicating hours food is available.
- 21. The owner(s) shall provide a copy of a written agreement with applicable food/restaurant lessee agreeing to all food service conditions placed by the City and the Department of Alcohol Beverage Control if the owner(s) is not directly providing the restaurant service.

22. As directed by the City Council, the owner(s) shall comply with section 24.22.338.1 of the Municipal Code, describing an eating and drinking establishment type of bonafide restaurant.

Sound Level

- 23. Any live entertainment or other amplified sound must not be audible outside the structure of the establishment. Complaints about entertainment sound level, received by the City, will be documented and may result in additional conditions placed on this Entertainment Permit or revocation of the permit.
- 24. Business owner(s), management and staff will be responsible for inspecting the exterior of the premises, on a regular basis during entertainment hours, to keep control of open doors and windows that may be contributing to sound leaving the premises.

Miscellaneous

- 25. No smoking on the premises.
- 26. This Entertainment Permit expires on January 1, 2025, unless it is resolved or modified prior to this date. An application for permit renewal and an applicable non-refundable fee (not for incidentals) must be submitted by December 1, 2024, if the business owner(s) intend to continue the entertainment operations after January 1, 2025.
- 27. During all business hours the establishment is open to the public, all permits, including conditions of operation, approved floor layout, and licenses (e.g., ABC alcohol license) shall be posted and/or available for viewing by any City Official when requested.
- 28. The business owner(s), management and staff shall be responsible for maintaining free of litter the premises and areas adjacent to the premises that are affected by the entertainment operation.
- 29. At all times during the operation of the facility, the exit doors will be clearly marked and will not be blocked, either temporarily or otherwise.
- 30. Failure to operate and maintain the facility within the parameters set forth in these Entertainment Permit conditions may result in additional conditions being placed on the permit and/or permit revocation.

- 31. The owner(s) shall comply with all local, state, and federal laws, regulations, and rules applicable to the running of their business. Failure to do so may result in additional conditions being placed on the permit and/or permit revocation.
- 32. The applicant shall have a listed phone number and provide name(s) of person or person(s) who can be contacted 24 hours daily by the Police Department for this establishment.
- 33. An operational and recorded video surveillance system is to be in place on the premises. The system shall provide video surveillance coverage of all common areas where alcoholic beverages are served and consumed, and shall also provide video surveillance coverage of the exterior of the premises, including outdoor patio area(s), parking lot(s), and entry/exit areas. The system must maintain at least twenty one (21) days of recorded video storage which must be made available to law enforcement within twenty four (24) hours when requested.

March 21, 2024