

**ENTERTAINMENT PERMIT NO. 24-30**  
**CITY OF SANTA CRUZ, CALIFORNIA**  
**2024**

ISSUED IN ACCORDANCE WITH CHAPTER 5.44 OF THE SANTA CRUZ MUNICIPAL CODE. ANY VIOLATION IS A MISDEMEANOR AND PUNISHABLE PER CHAPTER 1.08 OF THIS CODE.

**BUSINESS NAME, PERMIT HOLDER AND LIQUOR LICENSE INFORMATION**

BUSINESS NAME: BLUE LAGOON

BUSINESS ADDRESS: 923 Pacific Avenue, Santa Cruz, CA

PERMIT HOLDER/BUSINESS

OWNER: Ann Minshew  
First MI Last

LIQUOR LICENSE: NO Beer and Wine 48-313705 License No. and Type  
X YES X Hard Liquor License No. and Type

**PERMITTED ENTERTAINMENT**

TYPE X Dancing Acoustical Music X Amplified Music daily/4pm-11pm  
Theater Play Singing \* Other (Specify)  
\*Pre-recorded music/disc jockey only daily 4pm-1am  
Live amplified entertainment and disc jockey/pre-recorded music  
shall not be in operation at the same time.

DAYS &

HOURS: Monday 4pm-1am Tuesday 4pm-1am Wednesday 4pm-1am Thursday 4pm-1am  
Friday 4pm-1am Saturday 4pm-1am Sunday 4pm-1am

**ADDITIONAL CONDITIONS DURING ENTERTAINMENT HOURS**

OCCUPANCY (MAXIMUM): 390 Persons

SECURITY PERSONNEL (MINIMUM): -0- Licensed, Uniformed Security Officers

2 In-House Security (Not including managers) Sundays – Wednesdays

4 In-House Security (Not including managers) Thursdays – Saturdays

\*Additional security also includes the following Holidays: NYE, Labor Day,  
4<sup>th</sup> of July, Memorial Day and Halloween.

**PERMIT CONDITIONS: \*See condition 7 for conditions regarding NEW security staffing requirements.**

For a detailed description of the entertainment operation approved and the permit conditions, refer to attachment A, Conditions 1 through 29.

*\*Note:* This permit is not transferable. Any change in the entertainment operations as described and permitted in this permit and attached conditions requires submittal of a new application by the permit holder to the Chief of Police prior to any such change. A new permit will be issued upon approval. This permit and attached conditions are to be posted in a conspicuous place on the premises, and presented to any City of Santa Cruz official upon request.

**AUTHORITY**

**Jones #106**

PERMIT ISSUED BY Cant

TITLE POLICE LIEUTENANT DATE 01-18-2024

PERMIT EXPIRATION DATE: 01-01-2025



**BLUE LAGOON**  
**923 Pacific Avenue, Santa Cruz, CA 95060**

**POLICE DEPARTMENT  
ENTERTAINMENT PERMIT  
CONDITIONS**

**Entertainment Operation**

1. This Entertainment Permit is non-transferable between business owners and/or sites. A new Entertainment Permit must be applied for if there are any changes in the business owner, entertainment operation or the site.
2. The entertainment operation at **Blue Lagoon** is as follows:
  - A. Business Owner: **Ann Minshew.**
  - B. Type of Entertainment: **Dancing to pre-recorded music. Amplified entertainment is limited to the west area of the building (rear).**
  - C. Bar/Alcohol Service: **Yes. Times: 4:00 p.m. – 1:30 a.m. seven days a week.**
  - D. Entertainment Hours: **Live, amplified entertainment only: 4:00 p.m. until 11:00 p.m., and pre-recorded music/disc jockey only daily 4:00 p.m. to 1:00 a.m.**
  - E. Maximum Occupancy during entertainment operation: **390.**
3. **Live, amplified entertainment only: daily, 4:00 p.m. until 11:00 p.m. and, Pre-recorded music/disc jockey only: daily 4:00 p.m. to 1:00 a.m. To minimize impacts to adjacent residential uses, live amplified entertainment and disc jockey/pre-recorded music shall not be in operation at the same time.**

**Occupancy Level**

4. Maximum occupancy of the entertainment operation, as determined by the City Fire Department, and shall be posted in accordance with section 1002.3 of the Uniform Building Code.
5. During all business hours, the occupancy level shall not exceed the maximum determined by the Fire Department. At all times, management and staff shall keep a record of the current occupancy level. This occupancy level will be given to any Peace Officer, Fire Inspector, or City Code Enforcement Officer upon demand.

## **Security**

6. The business owner(s) shall submit a current security plan on a yearly basis as part of the entertainment permit renewal process. A security plan, which includes the method for identifying under-age attendees and number of security personnel, must be approved by the Police Department in conjunction with the Entertainment permit. The plan shall include street-level security at the entrance along Pacific Avenue.

7. During all hours of amplified music and entertainment, which includes dancing and/or music, there is a required minimum of two (2) in-house, security staff (doormen/bouncers). Additional security staff will be based on the following occupancy levels and days of the week:

**Sunday through Wednesday:**

1-100 people =	Two (2) in-house, security staff;
101-200 people =	Three (3) in-house, security staff; and,
201-300 people =	Four (4) in house security staff; and, Two (2) State licensed, uniformed security officers;
301-400 people =	Three (3) in-house security staff; and, Three (3) State licensed, uniformed security officers.

**Thursday, Friday & Saturday night:**

Additional security will be needed (as outlined below) on holiday and other weekend nights regardless of the day of the week. This includes: **New Year's Eve, Labor Day, 4<sup>th</sup> of July, Memorial Day, and Halloween.**

1-100 people =	Four (4) in-house, security staff;
101-200 people =	Four (4) in-house, security staff; and, One (1) State licensed, uniformed security officer;
201-300 people =	Five (5) in house security staff; and, Two (2) State licensed, uniformed security officers;
301-400 people =	Six (6) in-house security staff; and, Two (2) State licensed, uniformed security officers.

The business owner(s) are responsible for having the required number and type of security personnel at the site during all hours of live, amplified music and entertainment, which includes dancing and/or music. Please take note that these are MINIMUM security requirements. The business owner(s) or their designee are responsible for assessing events, patrons and associated conduct taking place inside or in front of their establishment and shall provide the appropriate security needed

8. The business owner(s) shall submit a copy of its contract with a licensed security company and its written standing orders for its security personnel on a yearly basis as part of the entertainment permit.
9. The State licensed and uniformed security officers (herein referred to as Officers) shall at all times carry the necessary state permits authorizing them to carry their safety equipment (i.e., mace, baton, etc).
10. The City of Santa Cruz Police Department maintains the authority to require the business owner(s) to contract with a different security company if the current security Officers are found to be ineffective. In addition, the Police Department may require the business owner(s) to increase the number of security personnel, including Officers, at the premises and/or pay the cost of City Police services because of safety needs and/or public nuisance occurrences.
11. All security staff (other than the uniformed Officers), while on duty, will wear identifiable name tags and/or clothing displaying the business name, their name and their status as security.  
  
Identifiable clothing may include, though is not limited to: shirts, jackets and vests. Business owner(s) shall provide a sample of the name tags and/or clothing for Department review.
12. All bouncers/doormen and other security staff, while on duty and/or in uniform, will not drink alcoholic beverages.
13. Business owner(s) and security staff are responsible for inspecting, on a regular basis during entertainment hours, the exterior of the premises, including the Pacific Avenue area and the alley/parking area to minimize and eliminate any undesirable activity, including though not limited to: loud and/or intoxicated patrons, criminal activity and/or loitering.
14. At closing time, and for the thirty (30) minutes thereafter, the Officers and other security staff are responsible for dispersing the customers from the sidewalk, street area and alley areas adjacent to the premises.
15. Owner(s) and staff are responsible for managing crowds and/or lines of people waiting to enter business or purchase tickets. They shall insure sidewalks are accessible and passable at all times.

### **Security Lighting**

16. The perimeter, exits and entrances of the premises, and any adjacent walkways shall be equipped and maintained with lighting to illuminate and make easily discernible the appearance and conduct of all persons on or about these areas. All lighting shall be directed, positioned and shielded in such a manner so as not to unreasonably illuminate the window area of nearby residences.
17. In order to make the site more easily identifiable for Fire and Police emergency response, install and maintain a lamp to illuminate the address of the site. All lighting shall be directed, positioned and shielded in such a manner so as not to unreasonably illuminate the window area of nearby residences.

### **Alcohol Beverage Control**

18. Violations of ABC rules will result in Entertainment Permit revocation.
19. The owner(s) shall provide the police department with evidence of the adoption and implementation of responsible beverage service (RBS) policies and practices, including but not limited to employee participation in a RBS training program acceptable to the Santa Cruz County Alcohol and Drug Program. The owner shall contact the County Alcohol and Drug Program Administrator at: 454-4050 for a referral to an acceptable program. All current employees including the owner, ABC Licensee, managers, servers, and security staff shall attend RBS training within 30 days after the permit is issued. Copies of their training certification shall be provided to the police department. New employees shall attend RBS training within 30 days of their hire date. Copies of their training certification shall be provided to the police department.

### **Sound Level**

20. Any live entertainment or other amplified sound must not be audible outside the structure of the establishment. Complaints about entertainment sound level, received by the City, will be documented and may result in additional conditions placed on this Entertainment Permit or revocation of the permit.
21. Business owner(s), management and staff will be responsible for inspecting the exterior of the premises, on a regular basis during entertainment hours, to keep control of open doors and windows that may be contributing to sound leaving the premises.

The operator is responsible for keeping windows and doors closed during the hours of operation for live entertainment to control sound noise within the building.

### **Miscellaneous**

22. No smoking on the premises.
23. **This Entertainment Permit expires on January 1, 2025. An application for permit renewal and an applicable non-refundable fee must be submitted by December 1, 2024, if the business owner(s) intend to continue the entertainment operations after January 1, 2025.**
24. During all business hours the establishment is open to the public, all permits, including conditions of operation, and licenses (e.g., ABC alcohol license) shall be posted and available for viewing by any City Official when requested.
25. The business owner(s), management and staff shall be responsible for maintaining free of litter the premises and areas adjacent to the premises that are affected by the entertainment operation.
26. At all times during the operation of the facility, the exit doors will be clearly marked and will not be blocked, either temporarily or otherwise.
27. Failure to operate and maintain the facility within the parameters set forth in these Entertainment Permit conditions may result in additional conditions being placed on the permit and/or permit revocation.
28. The owner(s) shall comply with all local, state, and federal laws, regulations, and rules applicable to the running of their business. Failure to do so may result in additional conditions being placed on the permit and/or permit revocation.
29. Entertainment shall be limited to small, local bands as described in the applicant representative letter dated November 17, 2004.
30. An operational and recorded video surveillance system is to be in place on the premises. The system shall provide video surveillance coverage of all common areas where alcoholic beverages are served and consumed, and shall also provide video surveillance coverage of the exterior of the premises, including outdoor patio area(s), parking lot(s), and entry/exit areas. The system must maintain at least twenty one (21) days of recorded video storage which must be made available to law enforcement within twenty four (24) hours when requested.

January 18, 2024